

IMPORTANT NOTICE REGARDING MONKEYPOX AND YOUR BENEFIT PLAN

Kaiser Permanente Insurance Company is waiving cost-sharing (including copays, deductibles, or coinsurance) for all medically necessary screening and testing for Monkeypox, including hospital, emergency department, urgent care, and provider office visits where the purpose of the visit is to be screened and tested for Monkeypox.

For KPIC insureds who access care through KP Medical Groups (EPO and POS Plans):

For more information on how to protect yourself and get care, please visit kp.org/kpic-california or contact the Customer or Member Services number on the back of your ID card.

For KPIC insureds who access care through KPIC's contracted network of providers, PHCS (PPO plans):

Insureds under KPIC's PPO plans, please call your attending physician for an appointment.

If you do not have a regular physician, please visit the PHCS Provider Directory at multiplan.com/kaiser.

Call the doctor listed in the provider directory for an appointment and make sure to inform them that your visit is connected with the screening and testing for Monkeypox. If you have further questions, please call 1-800-788-0710.