

Walgreens Home Delivery

Save time and money – get your prescriptions by mail

With your Kaiser Permanente Insurance Company (KPIC) PPO or Out-of-Area Indemnity (OOA) plan, you can save time and money by using the mail-order pharmacy offered through Walgreens. Order a 100-day supply of new or refilled prescriptions for the price of two 30-day-supply copays and have them mailed to your home. You'll save a trip to the pharmacy – and have more money for other priorities.

How to use Walgreens Home Delivery for prescriptions:

	Online	Phone
Sign-up You'll need to register first before using the mail-order pharmacy.	Go to walgreens.com/homedelivery and register for an online account. Create a username ID and password, then register for online mail service.	Call 1-866-304-2846 and ask to be registered for Walgreens Home Delivery. Please have your membership ID card handy.
Order Once you've registered, you're ready to order your first prescription.	Ask your doctor if he or she can electronically order your medications.	Call 1-866-304-2846 and request that Walgreens reach out to your doctor for a new prescription.*
Refill Receive most refills in the mail too.	Go to walgreens.com/homedelivery .	Call 1-866-304-2846 and select "refill a prescription" (or ask to speak with a customer service representative).

For more information, call Customer Service at **1-800-788-0710** or visit kp.org/kpic-california.

Keep this handy

Have the following ready when ordering prescriptions using Walgreens Home Delivery Mail Service:

- Benefit Identification Number (BIN-003585)
- Processor Control Number (PCN-70000)

* You will need to provide your doctor's contact information and the name and dosage of your medication. Walgreens will notify you if your doctor doesn't respond.

PPO and OOA benefits are underwritten by Kaiser Permanente Insurance Company (KPIC), a subsidiary of Kaiser Foundation Health Plan, Inc. (KFHP).

